GForce Pole and Aerials – Cancellation Policy

Please be mindful when you are booking into our term timetables, as you are making a 10-week commitment.

- If the booking has yet to commence, a refund is allowed but will incur a $50 cancellation fee.
- Once a booking has been processed, **no refunds or exchanges will be granted**.

In the event of extreme medical circumstances that prevent you from participating in classes, a credit of fees may be considered at the discretion of management.

Credit requests must be emailed to info@gforcepoleandaerials.com.au for consideration.

If a credit is approved:

- A $50 cancellation fee will apply.
- Any classes that have already taken place will be charged at the casual class rate and deducted from the credit amount.
- Management reserves the right to request medical documentation to support your claim.